



ROB HEIJKOOP TRADING B.V.

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The Netherlands

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Banker: F. Van Lanschot Bankiers NV
IBAN code: NL79 FVLB 0228025419
BIC code: FVLBNL22

Chamber of Commerce
Dordrecht No. 23074739
VAT: NL 8002.40.078 B01

DELIVERY CLAIM / RETURN FORM

We thank you for using us as your supplier and we hope that the shipment has arrived undamaged. The content of this shipment is carefully packed and prepared for delivery according to our routines and with great care. If, however, anything is wrong we kindly ask you to return this form by fax or email. Please note that any transport damage must be reported to your forwarder as well !!

Please note that the goods are protected for short term storage. If you need to store the goods for long term storage you need to protect the goods with a medium which is suitable for this purpose.

The parts can only be returned if Rob Heijkoop Trading B.V. accepts to receive the wrong/damaged parts and when a return-advice number has been issued to you. The goods will be travelling at your account and risk. We cannot be hold liable for any damages of the goods when returned to our warehouse.

Please fill out the following form and please indicate the reason for your complaint / returning the goods.

Return this form to:

Fax : +31-78-6182966

E-mail : qualitycontrol@robheijkooptrading.com

Date : M/V :
RHT order no : Your order no :
Name : Signature :

- Parts corroded on receipt Wrong partnumber ordered Deviations in quantity
- Parts damaged during transport Wrong part received other reason

Remarks

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Item	Qty ordered	Qty received	Description	Partnumber

(to be filled in by Rob Heijkoop Trading B.V.)

Return agreed by (name): Return-advice number :

Versie 2.20



All orders placed with us, all our quotations and all contracts concluded with us are subject to the General Conditions of Delivery and Payment, filed with the Registrar of the District Court of Dordrecht under AL 9/2014 on 14.01.2014, as well as at the Chamber of Commerce at Rotterdam on 21.01.2014. The General Conditions of Delivery and Payment are printed overleaf. A free copy will be sent upon first request free of charge.